

WHO CAN CONTACT US?

- Any health care professional who practices or resides in the State of Illinois
- Hospital administrators, practice managers, employee assistance professionals (EAP's), supervisors and others who have responsibility for work-performance issues
- Concerned colleagues
- Family members of health care professionals
- Clinicians treating health care professionals

ACCESS

701 Lee Street 847-795-2810
Suite 100 800-215-HELP (4357)
Des Plaines, IL
60016-4545

Websites: www.advocatehealth.com/amg
www.fsphp.org

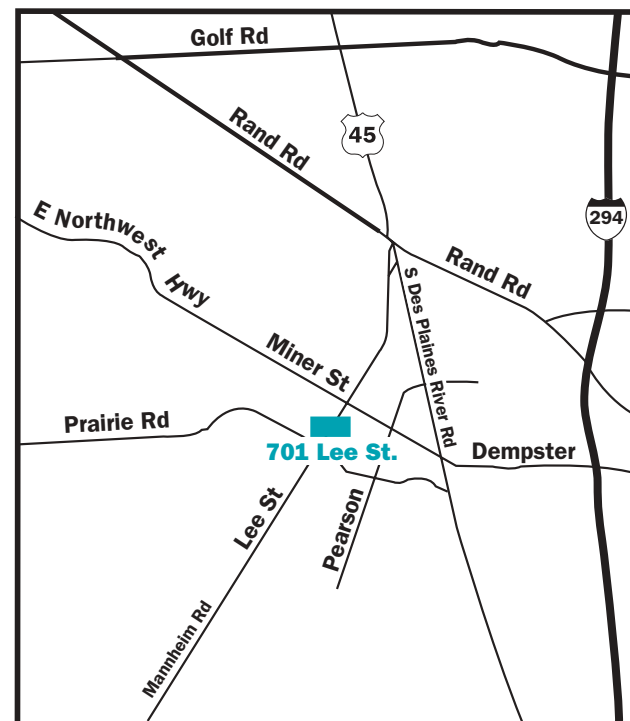
**24-HOUR HELPLINE:
800-215-4357**

A 24-hour HelpLine is available to address urgent concerns from anyone regarding a health care professional, including hospital administrators, employers, colleagues, treating clinicians, family or friends.

Program Staff: Martin C. Doot, M.D., Medical Director, and licensed clinical staff.

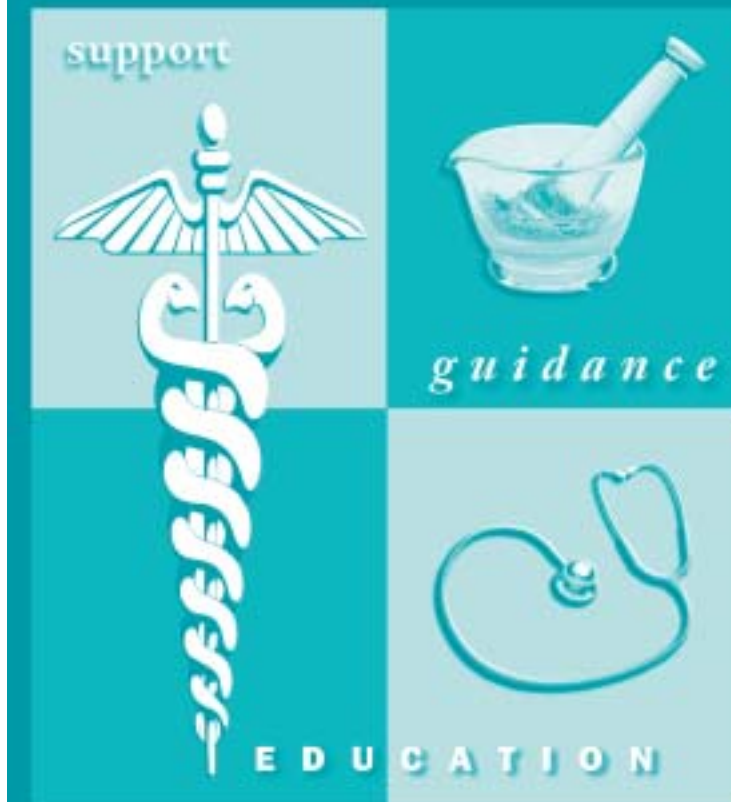
Our licensed clinical staff maintains certification as Addiction Counselors through IAODAPCA and includes LCSWs, RNs and LCPCs experienced in behavioral health and other health care concerns.

**For information, call
800-215-HELP (4357)**



 **Advocate Medical Group**

Illinois Professionals Health Program



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MISSION

The mission of the Illinois Professionals Health Program is to support and guide Illinois health care professionals to wellness and healing, thereby promoting safe professional practice and enriching the lives of healers and their patients.

The Illinois Professionals Health Program (IPHP) is a program of Advocate Medical Group sponsored by the Illinois State Medical Society, the Illinois State Medical Inter-Insurance Exchange (ISMIE), and other health professional organizations. The Illinois Department of Professional Regulation has approved the IPHP as a monitoring and support service and routinely refers health care professionals for participation in the IPHP.

GOALS

The IPHP strives to facilitate and promote the health and well-being of Illinois health care professionals of all disciplines by effectively addressing any and all physical, mental, emotional, and/or behavioral problems that may adversely affect their private or professional lives. This is accomplished in several ways:

Screening and referral to resources who have expertise in the area being addressed and who are familiar with the specialized needs of licensed health care professionals.

Consultation and guidance to anyone who is concerned about the health and functioning of a health care professional residing or practicing in Illinois.

Support and monitoring of health care professionals so they may be able to sustain meaningful life changes for the sake of their health and maintain the trust and confidence of those whom they serve.

Accountability through documentation of compliance with recommended treatment and/or behavioral plans for health care professionals who need advocacy with various regulatory or administrative agencies.

CONFIDENTIALITY

The Illinois Professionals Health Program complies with the Federal confidentiality Regulations 42 C.F.R. Part 2. Communication with the IPHP is strictly confidential. Disclosure by the IPHP requires the professional's written permission. The IPHP has **no disciplinary** authority. The IPHP's activities are strictly limited to providing assistance and advocacy.

PROGRAM SERVICES

The Program addresses a range of concerns, including:

- Substance Use Disorders
- Mental Health/Behavioral Health Problems
- Disruptive Behavior
- Stress Related Problems
- Boundary Violations
- Physical Illness

SERVICES INCLUDE

Screening and Referral: We provide initial screening of reported problems and concerns and refer to appropriate help.

Consultation: We provide consultation and guidance to anyone who is concerned about the health and functioning of a health care professional residing or practicing in Illinois, including employers, colleagues, hospital administrators, nurse administrators, medical staff officers, physician wellness committees, and family or friends.

Intervention: We facilitate intervention. The intervention event is a process designed to motivate the professional to obtain evaluation of the behavior causing the concern.

Clinical Case Management: Each health care professional is assigned a case manager who facilitates, coordinates and documents the professional's compliance with an IPHP Agreement. Therapeutic contact at regularly prescribed intervals is designed to enhance the professional's support network and accountability.

Advocacy: Documentation of compliance with the IPHP Agreement allows us to advocate for the professional. When requested and appropriate, we may appear in person on behalf of the professional.

Education: We provide educational material and/or on-site presentations. Issues addressed can include formulation of policies and procedures that address behavioral concerns in the workplace and specific topics such as addictive disorders, intervention, wellness committees and professionals' health and well-being in the workplace.