



leading



*Advocate HealthCare*

2001 annual report

## About Advocate

Advocate Health Care, based in Oak Brook, Illinois, is a faith-based, not-for-profit health care delivery system of physicians and associates whose mission is to serve the health needs of individuals, families and communities in metropolitan Chicago.

Ranked as one of the nation's top integrated health care networks, Advocate is the third largest private-sector employer with 24,500 associates and was listed among the Best Places to Work in Chicagoland. More than 3,000 licensed beds fill Advocate's eight acute care hospitals, including four of Chicago's largest hospitals, and two full-service children's hospitals. Advocate is a market leader in Chicagoland with more than 200 sites of ambulatory care and one of the largest private home health care companies in Illinois.

Advocate has three teaching hospitals, which are affiliated with the University of Illinois at Chicago, Health Sciences Center. Two of these are listed among the nation's 100 Top Hospitals and top 15 teaching hospitals. Training more primary care physicians than any non-university teaching hospital in Illinois, Advocate has more than 4,600 affiliated physicians. Of those, 2,400 belong to Advocate Health Partners, Chicago's largest contracting and care management organization and 500 belong to Advocate's three affiliated medical groups.

Incorporated as Advocate Health Care in January 1995, the system has a long tradition of health care delivery, which dates back more than 100 years to hospitals founded by predecessor churches of the Evangelical Lutheran Church in America and the United Church of Christ.

April 2002

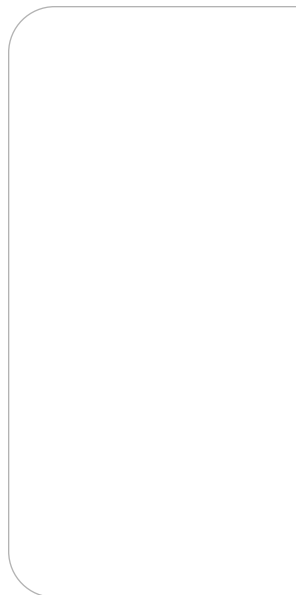
**leading...**  
**by following our vision**

to be a nationally recognized, faith-based system with the best  
people, service and health outcomes in Chicagoland.



24,500 associates

**EMPLOYS 24,500 ASSOCIATES MAKING  
ADVOCATE THE THIRD LARGEST PRIVATE-  
SECTOR EMPLOYER AND AMONG THE “25  
BEST PLACES TO WORK” IN CHICAGOLAND**



Cared for 18,658 hospitalized children and delivered more babies than any other provider in the state

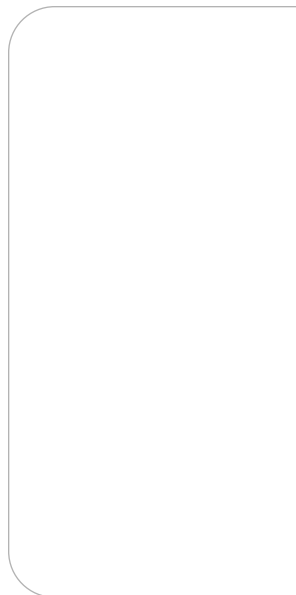
**20,400** babies delivered





1.5 million patients served

**OVER 154,000 PATIENTS ADMITTED TO AN  
ADVOCATE HOSPITAL AND 1.53 MILLION  
OUTPATIENTS SERVED, MORE THAN ANY  
OTHER PROVIDER IN THE STATE**



Performed more surgeries than  
any provider in Illinois, including more  
than 2,100 cardiac surgeries

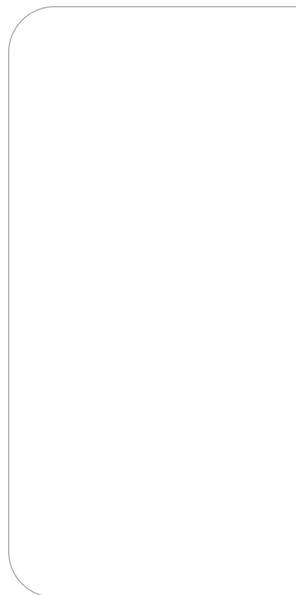
**90,000** surgeries performed





# 650 research projects

INNOVATIVE CLINICAL TRIALS,  
CHART REVIEWS AND QUALITY  
IMPROVEMENT SURVEYS  
UNDERWAY ACROSS ADVOCATE





Ranks 1st in Illinois and 3rd  
among the nation's Top 100  
Integrated Healthcare Networks

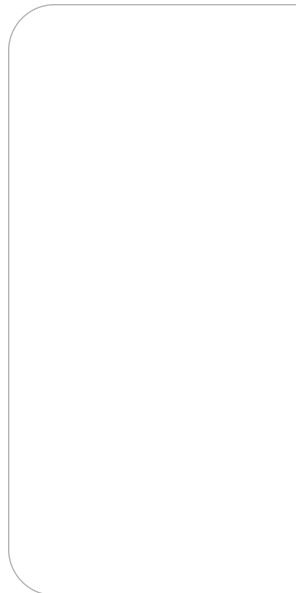
**1** st in state; **3** rd in nation





# 4 Level I trauma centers

**LARGEST PROVIDER OF  
EMERGENCY CARE IN METROPOLITAN  
CHICAGO, TREATING 1 OF EVERY 4  
TRAUMA PATIENTS ADMITTED FOR CARE**



1 out of every 3 Chicago-area physicians is on an Advocate hospital medical staff and more resident physicians are trained than at any non-university teaching hospital in Illinois

**4,600** affiliated physicians



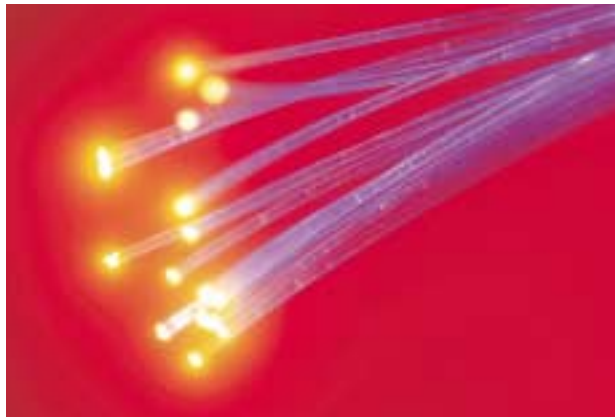


1 out of 5 Chicagoland residents

**ADVOCATE HEALTH PARTNERS,  
CHICAGO'S LARGEST CONTRACTING AND  
CARE MANAGEMENT ORGANIZATION,  
CARES FOR 343,133 CHICAGOLAND RESIDENTS**

Named one of the nation's  
100 Most Wired hospitals and  
health care systems

# 100 Most Wired



## Management Report

Advocate Health Care leads the way in shaping and guiding health care throughout Chicagoland and the nation. Earning the distinction of the top integrated health care network in Illinois, Advocate cares for more hospitalized cancer patients, seniors and cardiac patients than any other provider in the state.

As a not-for-profit, faith-based system, Advocate is a prominent health care leader with exceptional service and outstanding health outcomes. Grounded in an unwavering commitment to mission, values and philosophy (MVP), Advocate documented notable results in each of its core strategic areas — Service Breakthrough, Work Life Quality, Clinical Excellence, Technology Leadership and Innovative Growth. The following are highlights of these:

*Service Breakthrough...providing patients and their families with outstanding care.*

Patient satisfaction continued to be a primary focus for Advocate, with results at the highest levels to date.

Best Practice Showcases highlighted Advocate units with above average patient satisfaction scores. As internal benchmark leaders, associates shared strategies, tactics and outcomes.

*Work Life Quality...creating an environment and culture resulting in a strong commitment to MVP.*

Associate satisfaction remained consistently high throughout 2001 – ranking in the 92<sup>nd</sup> percentile.

Associates utilized online tools to register and participate in educational programs and to select benefit options 24 hours a day. These



Richard R. Risk  
Lee B. Sacks, M.D,  
James H. Skogsbergh

Advocate Health Care leads the way  
in shaping and guiding health care  
throughout Chicagoland and the nation.

transactions provided a considerable cost savings and contributed to the overall satisfaction of associates.

A unique partnership was established with the University of Illinois at Chicago, College of Nursing, in response to the nursing shortage and to bolster recruitment efforts. A select group of undergraduate students will fulfill all their clinical requirements at Advocate sites.

*Clinical Excellence...providing the most appropriate care in a consistent, high-quality and cost-effective manner.*

The Joint Commission on Accreditation of Healthcare Organizations' survey team visited all hospital sites. Each site, along with related service lines, received scores above 90.

Baby Advocate, the childhood immunizations reminder program, enrolled 21,098 babies in 2001. Parent satisfaction was high — 63 percent of parents indicated the program helped them remember to get baby shots and 98 percent indicated it enabled them to better understand their child's development.

More than 68,436 influenza vaccines were administered during the 2001-2002 influenza prevention campaign.

New policies were implemented in the areas of labor and delivery to train new associates in neonatal resuscitation and fetal heart monitoring. Program compliance rates were 89 and 100 percent respectively.

Many hospitals now have congestive heart failure and breast health coordinators.

The Medication Error Prevention initiative standardized a variety of procedures and guidelines to better ensure patient safety.

*Technology Leadership...implementing state-of-the-art clinical and information systems.*

More than 7,000 physicians, nurses and ancillary support associates elected to receive clinical information through CareNet, a web-based technology system.

The Advanced Technology Group identified three key initiatives including implementation of a systemwide electronic medical record with real-time clinical data for decision making, implementation of electronic interactive capability with consumers and access to Internet and Intranet for all associates and physicians.

Advocate's Intranet, AdvocateOnline, added several key functions including a policy



and procedures library estimated to save \$50,000 annually, a systemwide associate directory, daily news headlines, bioterrorism information, online purchasing and video clips.

An automated time and attendance program and new e-mail and calendar system with web-based technology was deployed at a majority of sites.

*Innovative Growth...expanding the population served consistent with MVP and financial integrity.*

Advocate continued as the overall market leader among health care providers in metropolitan Chicago. Among Advocate hospitals, six maintained or grew market share in their respective service areas and six moderately increased outpatient visits. Non-acute care volume grew in five of nine business lines.

HealthAdvisor, Advocate's call center, had 374,126 consumer contacts including 55,818 physician appointments.

Advocate offered educational programs and screenings to 213 Chicagoland employers, with an estimated reach of 102,000 consumers. Occupational Health Services enrolled

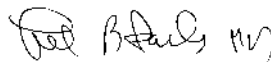
673 new companies, bringing the total to 4,400 accounts.

The website — [www.advocatehealth.com](http://www.advocatehealth.com) — had 6,516,800 page views and 258,075 consumer requests for physician appointments and information.

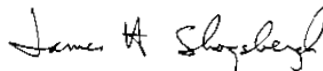
The year was defined by challenges and triumphs. 2002 provides opportunities to build upon our leadership position both locally and nationally.



Richard R. Risk  
President and Chief Executive Officer



Lee B. Sacks, M.D.  
Executive Vice President and  
Chief Medical Officer



James H. Skogsbergh  
Executive Vice President and  
Chief Operating Officer



Joseph Oyama, M.D.

Message from the  
Board Chairperson

Since Advocate's formation  
in 1995, Richard R. Risk has been  
the number one champion for our  
mission, values and philosophy.

You don't become a leading health care organization by chance. It doesn't happen by snapping your fingers, wishing on a star or crossing your fingers. It is done by managing current market pressures, predicting future trends, watching the bottom line, making tough decisions and for Advocate, minding our mission.

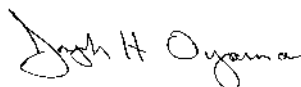
Since Advocate's formation in 1995, Richard R. Risk, president and chief executive officer, has been the number one champion for our mission, values and philosophy or MVP. For him, MVP is our foundation, the one constant in a sea of change, something we can all embrace and feel good about.

During his tenure, Richard has led Advocate to its consistent national recognition as one of the leading integrated delivery systems. He directed tremendous improvements in patient satisfaction, outstanding associate and physician satisfaction performance and the development of leading clinical services. He influenced the organization's growth leading us through six affiliations and acquisitions, elevating Advocate to its position as overall local market share leader and enabling us to

meet the health care needs of one out of every five Chicago area residents. He forged a strong relationship with the University of Illinois at Chicago, resulting in a long-term academic and teaching affiliation.

While Richard is missed since his retirement in March, we feel fortunate to have had the opportunity to work with him to fulfill Advocate's not-for-profit mission. Carrying this work forward will be our responsibility. As James H. Skogsbergh steps into his new role as Advocate's president and chief executive officer, he will build upon our successes, which makes us confident about the future.

I am proud to lead our 21-member board as we continue to set the strategic direction for the organization. Guided by our faith-based roots, we are prepared to meet the challenges ahead and strengthen our position as a major component of health delivery in Chicago.



Joseph H. Oyama, M.D.  
Chairperson, Board of Directors

Advocate Bethany Hospital set the standard for associate giving with more than 50 percent participation in Advocate's 2001 campaign. Raising \$32,000 for community programs, this was a clear demonstration of mission and the hospital's ongoing commitment to area residents. Throughout the year, the hospital

reached out to more than 20,000 individuals and families through free or low cost educational classes, health screenings and immunization programs. Responding to the need for timely mammograms, Bethany Hospital increased its hours for appointments and reduced wait time from more than four weeks to one week.



Bethany Hospital provides screening mammograms for 2,221 women each year.

**Advocate Bethany  
Hospital drastically reduces  
mammography wait time.**

## Advocate Christ Medical Center performs Illinois' first heart surgery using robotic technology.



Pat Pappas, M.D.,  
cardiovascular surgeon,  
reunites with Bill Costello,  
the first patient in Illinois  
to benefit from heart valve  
repair using robotics.

Advocate Christ Medical Center is the region's fourth largest hospital and market share leader for the six-county region. A leader in cardiovascular services, the medical center cared for more adults and children with heart conditions and performed the greatest number of open-heart surgeries in Chicago last year. Named as a top 100 hospital and major teaching hospital in the nation, patient admissions exceeded

37,000 in 2001. This includes the first patient in the United States receiving an implanted Thoratec portable heart device and several patients receiving left ventricular assist devices. Selected as the only site in Illinois, Christ Medical Center participated in a national study of the federally approved robotic-surgery technology known as the da Vinci Surgical System for repairing heart mitral valves.

## Advocate Good Samaritan Hospital cares for the world's sixth smallest baby.

The Maurer family with  
6-month-old Halea visits  
neonatologist, Vihba  
Thaker, M.D.



In 2001, Advocate Good Samaritan Hospital performed more heart care procedures than any other hospital in DuPage County. The hospital began construction on a new cancer care center, which will house the latest technologies including intensity modulated radiation therapy (IMRT). The hospital was privileged to care for 17,892

hospitalized patients and 212,633 outpatients in 2001. Serving DuPage County with the highest level of perinatal care, the hospital delivered more than 2,000 babies last year in the Women's and Infant's Center. The Level III perinatal center cared for many special needs infants including Halea.

Advocate Good Shepherd Hospital's oncology program was recognized for its quality services by the American College of Surgeon's Commission on Cancer. With more than 1,888 babies born at the hospital last year, high-risk mothers had access to the Level II perinatal center and the special care nursery. The new pampered pregnancy campaign was launched to enhance

the childbirth experience by offering special amenities to new mothers to make their stay more enjoyable. To serve patients better, Good Shepherd Hospital opened a modern outpatient pavilion that has greatly enhanced care and comfort for outpatients and improved patient satisfaction scores.



Tim McDonnell, director of Ambulatory Care Services showcases the hospital's new 30,000 square-foot outpatient pavilion.

**Advocate Good Shepherd  
Hospital's new pavilion enhances  
the outpatient experience.**

Advocate Lutheran General Hospital further defined care and treatment with new technologies and research in 2001. The state's only prostate cancer vaccine clinical trial was conducted at the hospital, the first Neopuff™ infant resuscitator in Chicago was installed and an innovative abdominal aortic aneurysm early screening program was developed.

Treating more than 28,000 hospitalized patients in 2001, Lutheran General launched an intensivist program to better serve patients with complex and severe medical problems. To meet the growing needs of the community, a \$10.7 million emergency department renovation began and the hospital's breast center expanded and relocated.

Children undergoing radiation therapy remain still and entertained during treatment because of a unique video display device invented by a hospital volunteer and physician.



Advocate Lutheran General Hospital ranks among *U.S. News & World Reports* top 50 hospitals.



## Advocate North Side Health Network operates the largest private residency program in Illinois.



Weekly educational symposiums provide a comprehensive experience for family practice residents.

The Advocate North Side Health Network emerged in 2001 as a market and clinical leader following the integration of services at Advocate Illinois Masonic Medical Center and Advocate Ravenswood Medical Center. With a strong presence on Chicago's North Side, the network is a leading tertiary care provider with a Level I trauma center designated by the

state as a resource hospital in the event of a disaster and a Level III perinatal center with a pediatric intensive care unit. The Chicago Institute of NeuroSurgery and NeuroResearch, a comprehensive neurosurgical program and one of the nation's leading providers for brain and spine disorders, relocated to Ravenswood Medical Center.

## Advocate South Suburban Hospital installs a new critical care monitoring system.

The StatView Alarm Notification paging system instantly alerts nurses to any changes in patients' conditions.



Advocate South Suburban Hospital's family birth center delivered 1,390 babies in 2001. Families who visited the center had access to the latest, state-of-the-art technology — Nellcor Oxifirst Fetal Pulse Oximeter — which improves patient care by helping the doctor better evaluate the condition of the baby during labor. In addition, the center installed a new infant security system for the safety of newborns.

The pharmacy department implemented an automated medication distribution system called Med Station RX, which further fosters patient safety. South Suburban introduced the latest treatment for prolapsed hemorrhoids. A hospital surgeon is currently training physicians across the system in this revolutionary procedure.

Advocate Trinity Hospital had remarkable growth in 2001 with an 18 percent increase in admissions. Newly renovated labor and delivery suites enhanced the birthing experience for new mothers and their families. The hospital delivered more than 1,900 babies last year and treated 39,900 community members through its emergency department. With a

focus on clinical excellence initiatives, the hospital experienced a steady decrease in congestive heart failure and asthma-related admissions rates. In 2001, Trinity Hospital received a record-breaking grant from the South Chicago Health Care Foundation to provide state-of-the-art radiology services in a new diagnostic imaging center.



Members of Trinity Hospital's radiology department look ahead to enhancing diagnostic services for patients.

**Advocate Trinity Hospital  
receives \$8.1 million to build  
a diagnostic imaging center.**

## Advocate has three of Chicago's largest physician groups: Advocate Health Centers, Advocate Medical Group and Dreyer Medical Clinic.

More than 5,300 Advocate Health Center patients participated in the asthma program resulting in a 40 percent reduction in emergency department visits last year.



In 2001, the Advocate Health Centers had 745,000 patient visits at 20 locations throughout the city and suburbs. The community-based medical practices provided primary care services, specialty care and support services to patients often in a single location. Clinical prevention programs from asthma

to congestive heart failure were emphasized to aid patients in managing their health care. New technology utilizing bar-coded labels and readers was deployed, allowing staff to scan medical records for a more efficient chart tracking system.

To better serve patients, Advocate Medical Group added 15 new physicians to their staff. Working collaboratively with Advocate Lutheran General Hospital, Advocate Medical Group has 180 physicians in 24 locations. Enhanced customer service, streamlining the patient billing process and improving the response time to patients with financial questions, enabled the medical group to better care for patients in 2001. The Alzheimer's Center created an assessment tool to evaluate memory-related problems and counsels the entire family on coping strategies.

As a market leader in the greater Fox Valley area, Dreyer Medical Clinic has 125 physicians on its medical staff. Construction of a new state-of-the-art Dreyer Cancer Center began at the Mercy Campus site and planning is underway for a new, larger replacement facility in Oswego. The first mobile positron emission tomography (PET) scanner in the Fox Valley area was introduced at the West Aurora site. A clinic-wide electronic medical record went live first in pediatrics and will be rolled out to other departments and sites over the next two years.

At the Advocate Medical Group Alzheimer's Center, a team of specialists provides diagnosis, treatment and support for the patient and family.

Natalie Lambajian-Drummond, M.D., Dreyer Medical Clinic, visits with a pediatric patient before updating the electronic medical record.



Advocate Home Health Services made significant improvements in patient satisfaction results in 2001. Associates were involved in formulating and executing initiatives that had direct impact on the survey scores and on performance. Hand-held devices were purchased allowing nurses to collect and

record patient data while in the home. This automated documentation promotes patient safety and increased efficiency along with improving reimbursement. South Suburban Home Care was integrated into Advocate Home Health Services during the second half of the year.

Home health associates cared for more than 25,000 patients in 2001.



**Advocate Home Health Services is one of Illinois' largest private full-service home health care companies.**

Board of Directors: Chairperson, William P. Mahoney, Lester N. Coney, Alvin L. Gorman, Catherine H. Gottfred, Ph.D., William C. Graft, Marilyn Hennessy, Odell Hicks Jr., Heather T. Hutchison, Philip S. Jones, William J. Kamm, James R. Lancaster, John Lassiter, James D. McLennan, Frank J. Morgan, Kenneth J. Ozinga, Donald A. Petkus, Richard R. Risk, Arch W. Shaw, Marc Silver, M.D., Sudesh K. Vohra, M.D., John White, M.D.

## Advocate Charitable Foundation

Advocate Health Care fulfills its not-for-profit commitment to the community by providing exceptional clinical care and community programs that carry out our faith-based mission. Reinvesting in facilities, services and programs is how Advocate pays its community dividend. Increasingly, Advocate partners with the community to secure leadership, volunteers and critical financial support to make such reinvestment possible.

Gifts contributed through the Advocate Charitable Foundation foster many programs and services, allowing Advocate to deepen its commitment to patients, families and the community. Last year, grateful patients and their families, associates, physicians, volunteers and friends gave \$30,779,000 to support Advocate's mission — a 59 percent increase

over the prior year. With these gifts, Advocate renovated emergency rooms, erected outpatient facilities, funded research projects and educated future caregivers.

This past year, generous donations allowed us to provide services for more people and to help underserved populations overcome barriers that traditionally have kept them from accessing care. Here are just a few of the outreach milestones made possible by philanthropy in 2001:

- The Advocate Asthma Initiative reaches across communities, addressing one of the most serious public health problems in Chicago. Advocate added asthma specialists, expanded patient and provider education and monitored the initiatives' effectiveness to successfully teach patients to manage their condition.

- Advocate Good Samaritan Hospital's SHARE Perinatal Loss Program provides support to parents who are grieving the loss of a baby, experiencing a difficult pregnancy or caring for an infant with special needs. Families receive help through one-on-one counseling, support groups or direct financial assistance.
- Helping women become better prepared and aware of their role in good breast health is the focus of Advocate South Suburban Hospital's Breast Health Program. Recognizing the special needs of the surrounding community, the program added teaching models, home practice kits and culturally appropriate materials to communicate with Spanish-speaking patients and those with literacy problems.

- Launched this past year, Advocate Ravenswood Medical Center's AIDS/HIV Program for the Deaf and Hard of Hearing is unique in Illinois. Recognized by the Chicago Hearing Society, the program provides prevention information to the deaf community at-large as well as patient education, support and advocacy around HIV treatment.

Driven by values, grounded in faith, Advocate brings something extraordinary to communities – caregivers who are dedicated to both clinical excellence and community outreach. Through volunteerism and charitable support these accomplishments are made possible every day.



Charitable gifts foster many programs and services, allowing Advocate to deepen its commitment to patients, families and the community.

Contributed funds — and our commitment to holistic care — make it possible for Advocate to provide extraordinary services such as Advocate Good Samaritan Hospital's SHARE program, a support mechanism for families coping with high-risk pregnancies.



**leading...**  
**by following our mission**

to serve the health needs of individuals, families  
and communities through a wholistic philosophy rooted  
in our fundamental understanding of human beings  
as created in the image of God.



following

## Community Report

Advocate Health Care's faith-based mission compels us to serve communities by improving the health of individuals and families in Chicagoland. Providing access to health care services and programs — often when funding is not available — is one way that Advocate fulfills that mission. Collaborating with community resources such as schools, churches, social service organizations and government agencies, Advocate has established a strong presence as a leader and partner throughout the city and suburbs.

Our hospitals and medical groups serve as active community participants in diverse neighborhoods by building healthier communities. School-based health centers, parish nursing, well-baby clinics and senior lectures are just some examples of how Advocate joins

together with community organizations to reach over 1.3 million people each year. Whether leading or supporting initiatives, Advocate associates, physicians, volunteers, donors and partners lend their talents and hearts to enable Advocate to be a nationally and locally recognized leader in health care.

In 2001, community benefit expenditures totaled \$49 million. At the local, metropolitan Chicago and broader community levels, money was invested in addressing health needs as determined by needs assessments, improving access to health care, and planning, evaluating and implementing new programs. The largest amount contributed was at the local level to support Advocate's eight hospital service areas including care that is not reimbursed.

community benefits summary

january-december 2001

Benefits to the local community	\$ 45,899,491
Benefits to metropolitan Chicago	\$ 1,480,650
Benefits to the broader health and faith community	\$ 2,369,162
Total community benefit	\$ 49,749,303

1.3 million people served



## Financial Highlights

Advocate Health Care's value of stewardship requires us to act responsibly to ensure the continued fulfillment of our not-for-profit, faith-based mission and to ensure that sufficient capital is available to reinvest in the organization for advanced technology, medical equipment and facilities replacement, and strategic growth, while continuing to support critical community benefit activities.

Advocate Health Care's financial performance in 2001 was solid — retaining its position as the inpatient market share leader in Chicagoland. Hospital admissions increased 1.3 percent and outpatient visits increased 13.1 percent. Market share growth was achieved

primarily by Advocate's purchase of Illinois Masonic Medical Center and affiliates in November 2000. Total revenue increased 9.7 percent to \$2.5 billion with revenue in excess of expenses of \$108 million.

All excess revenue generated continues to be reinvested back into hospital operations and programs throughout Advocate Health Care. During 2001, Advocate made capital expenditures of \$107.7 million in the organization for technology, equipment and renovations, in addition to funds provided to support community activities. Also, \$29.2 million in charity and uncompensated care was provided in 2001 to further carry out our faith-based mission.

**financial position**As of December 31  
(in thousands)

	2001	2000
<b>Assets</b>		
Current assets	\$ 592,068	\$ 609,999
Property and equipment, net	814,309	858,054
Other non-current assets	<u>1,162,143</u>	<u>1,107,105</u>
<b>Total Assets</b>	<u>\$ 2,568,520</u>	<u>\$ 2,575,158</u>
<b>Liabilities and Net Assets</b>		
Current liabilities	\$ 397,340	\$ 399,157
Long-term debt	540,650	555,269
Other non-current liabilities	<u>240,611</u>	<u>240,411</u>
<b>Total Liabilities</b>	<u>1,178,601</u>	<u>1,194,837</u>
<b>Net Assets</b>	<u>1,389,919</u>	<u>1,380,321</u>
<b>Total Liabilities and Net Assets</b>	<u>\$ 2,568,520</u>	<u>\$ 2,575,158</u>

**results of operations**Year Ended  
December 31  
(in thousands)

	2001	2000
Total Revenue	\$ 2,466,509	\$ 2,247,622
Total Expenses	2,402,541	2,244,529
Investment and Other		
Nonoperating Income (loss)	<u>44,395</u>	<u>(10,083)</u>
Revenue in Excess of (less than) Expenses	<u>\$ 108,363</u>	<u>\$ (6,990)</u>

Board of Directors







Joseph H. Oyama, M.D., Chairperson  
Frank H. Mynard, Vice Chairperson  
Esthel B. Allen  
Jameson A. Baxter  
Jon E. Christofersen, M.D.



Bruce E. Creger  
Thelma M. Evans, M.D., FACP  
Charles F. Gambill  
Rev. Dr. Donald M. Hallberg  
Donald R. Hollis



John Lassiter, CLU, ChFC  
William P. Mahoney  
Richard L. McAuliffe  
Mary Ann McDermott, R.N., Ed.D., FAAN  
Robert G. McLennan



David M. Murdoch  
Sheila Radford-Hill  
Richard R. Risk  
Rudolf G. Schade Jr., J.D.  
Rev. Dr. Ozzie Smith Jr.

## Governance

### MEMBERS

#### Evangelical Lutheran Church in America

Sally Clark Almen  
Velma Austin  
Joselyn M. Bennett  
Ingrid E. Christiansen  
Rev. Robert Goldstein  
Bishop Paul Landahl  
Donald S. Petersen  
Julie P. Schlueter  
Jerry G. Seidel, M.D.  
Hazel Steward  
Sheila Taylor-Goins, Ph.D.  
Willard Williamson

#### United Church of Christ

Rev. Nan Whyte Conser  
Rev. Sharon Ellis-Williams  
Rev. Dr. Jane Fisler-Hoffman  
Edith George Hagens  
Per K. Hanson, J.D.  
Thomas R. Hanson  
Thelma Clayton Hogg  
Rev. Dr. Robert G. Kemper  
Rev. J. Linwood Kennedy  
Rev. Dr. Thomas G. Nordberg  
Charles P. Smith Jr.  
Eva D. Smith, Ph.D.

### BOARD OF DIRECTORS

#### Chairperson

Joseph H. Oyama, M.D.  
Section Head, Nephrology  
Advocate Christ Medical Center

#### Vice Chairperson

Frank H. Mynard  
Executive Vice President  
North Shore Trust & Savings

#### Esthel B. Allen

Retired  
Governors State University

#### Jameson A. Baxter

President  
Baxter Associates, Inc.

#### Jon E. Christofersen, M.D.

Chairperson, Board of Directors  
Dreyer Medical Group Ltd.

#### Bruce E. Creger

Chairman  
SAFCO Corporation

#### Thelma M. Evans, M.D., FACP

Advocate Health Center-Beverly

#### Charles F. Gambill

President  
Gambill Development  
Corporation

#### Rev. Dr. Donald M. Hallberg

Executive Director  
Evangelical Lutheran Church  
in America Foundation

#### Donald R. Hollis

President  
DRH Strategic Consulting, Inc.

#### John Lassiter, CLU, ChFC

President and  
Chief Executive Officer  
Financial Designs of Illinois, Inc.

#### William P. Mahoney

Retired  
The Everest Group

#### Richard L. McAuliffe

Retired  
Evangelical Lutheran Church  
in America

#### Mary Ann McDermott,

R.N., Ed.D., FAAN  
Professor, School of Nursing  
Director, Center for Faith and  
Mission, Loyola University Chicago

#### Robert G. McLennan

President  
Beacon Management Company

#### David M. Murdoch

President  
David M. Murdoch & Associates,  
LLC

#### Sheila Radford-Hill

Former Division Administrator  
Illinois State Board of Education

#### Richard R. Risk

President and  
Chief Executive Officer  
Advocate Health Care

#### Rudolf G. Schade Jr., J.D.

Partner  
Cassiday, Schade & Gloor

#### Rev. Dr. Ozzie Smith Jr.

Senior Pastor  
Covenant United Church  
of Christ

### GOVERNING COUNCIL CHAIRPERSONS

#### John P. Anderson

Advocate Good Samaritan  
Hospital

#### Joan M. Crockett

Advocate Good Shepherd  
Hospital

#### James A. Fitch Jr.

Advocate Trinity Hospital

#### David M. Murdoch

Advocate North Side Health  
Network

#### Martza Rivera-Babcock

Advocate Bethany Hospital

#### Ronald T. Shropshire

Advocate South Suburban  
Hospital

#### Charles P. Smith Jr.

Advocate Christ Medical Center

#### John F. Timmer

Advocate Lutheran General  
Hospital

## Leadership

### **Richard R. Risk**

President and  
Chief Executive Officer

### **James H. Skogsbergh**

Executive Vice President and  
Chief Operating Officer

### **Lee B. Sacks, M.D.**

Executive Vice President and  
Chief Medical Officer

### **Lawrence J. Majka**

Senior Vice President, Finance  
and Chief Financial Officer

### **Ben Grigaliunas, Ph.D.**

Senior Vice President,  
Human Resources

### **Rev. Jerry A. Wagenknecht**

Senior Vice President,  
Mission and Spiritual Care

### **Judith A. Brown, R.N.**

Interim Senior Vice President,  
Business Development

### **Heather T. Hutchison, J.D.**

Chief Development Officer and  
President, Advocate Charitable  
Foundation

### **Laurence J. O'Connell, Ph.D.**

Chief Ethics Officer and  
President and Chief Executive,  
The Park Ridge Center for  
the Study of Health, Faith  
and Ethics

### **Gail D. Hasbrouck, J.D.**

Chief Legal Officer,  
General Counsel and  
Corporate Secretary

### **Bruce Smith**

Chief Information Officer

### OPERATING UNIT CHIEF EXECUTIVES

#### **Bruce C. Campbell, Dr. PH.**

Advocate Lutheran General  
Hospital

Advocate Lutheran General  
Children's Hospital

#### **Lena L. Dobbs-Johnson, R.N.**

Advocate Bethany Hospital

#### **Debra A. Geihlsler**

Advocate Medical Group

#### **Denise M. Keefe**

Advocate Home Health Services

#### **Karen A. Lambert**

Advocate Good Shepherd  
Hospital

#### **Patricia A. Martin, R.N.**

Advocate South Suburban  
Hospital

#### **John W. Potter**

Dreyer Medical Clinic

#### **Kenneth J. Rojek**

Advocate North Side  
Health Network

- Advocate Illinois Masonic  
Medical Center
- Advocate Ravenswood  
Medical Center
- Advocate Warren Barr Pavilion

#### **William P. Santulli**

Advocate Good Samaritan  
Hospital

#### **Daniel P. Schmidt**

Physician Services Division and  
Advocate Health Centers

#### **Carol L. Schneider**

Advocate Christ Medical Center  
  
Advocate Hope Children's  
Hospital

#### **John N. Schwartz**

Advocate Trinity Hospital

#### **Ernest I. Weis, M.D.**

Advocate Health Partners

### MEDICAL MANAGEMENT TEAM

#### **Glenn L. Bynum, M.D.**

Michael Davenport, M.D.  
Charles Derus, M.D.

#### **Asta V. Lynch, M.D.**

James J. McCoy, M.D.  
Michael E. McKenna, M.D.

#### **Barry Rosen, M.D.**

Donald P. Rubino, M.D.

#### **Lee B. Sacks, M.D.**

H. Scott Sarran, M.D.

#### **Robert N. Stein, M.D.**

William Werner, M.D.

### MEDICAL STAFF PRESIDENTS

#### **Kiran Amin, M.D.**

Advocate North Side Health  
Network

#### **Motilal Bhatia, M.D.**

Advocate South Suburban  
Hospital

#### **Paul Crawford, M.D.**

Advocate Trinity Hospital

#### **Dragana Cupic, M.D.**

Advocate Christ Medical Center

#### **Dino Delicata, M.D.**

Advocate Good Samaritan  
Hospital

#### **Gerald Eisenberg, M.D.**

Advocate Lutheran General  
Hospital

#### **Leo Jacobs, M.D.**

Advocate Good Shepherd  
Hospital

#### **Clement S. Rose, M.D.**

Advocate Bethany Hospital



**WITH MORE THAN 200 SITES OF CARE,  
ADVOCATE OFFERS ACUTE CARE,  
OUTPATIENT SERVICES, HOME HEALTH  
CARE, COUNSELING, DAY CARE, PHYSI-  
CIAN SERVICES, SKILLED NURSING  
CARE AND HEALTH CARE EDUCATION.**

## Major Advocate Sites

**Advocate Health Care**  
2025 Windsor Drive  
Oak Brook, Illinois 60523  
630-572-9393

### HOSPITALS

**Advocate Bethany Hospital**  
3435 W. Van Buren St.  
Chicago, IL 60624  
773-265-7700

**Advocate Christ Medical Center**  
**Advocate Hope Children's Hospital**  
4440 W. 95th St.  
Oak Lawn, IL 60453  
708-425-8000

**Advocate Good Samaritan Hospital**  
3815 Highland Ave.  
Downers Grove, IL 60515  
630-275-5900

**Advocate Good Shepherd Hospital**  
450 W. Highway 22  
Barrington, IL 60010  
847-381-9600

**Advocate Lutheran General Hospital**  
**Advocate Lutheran General Children's Hospital**  
1775 Dempster St.  
Park Ridge, IL 60068  
847-723-2210

**Advocate North Side Health Network**  
• **Advocate Illinois Masonic Medical Center**  
836 W. Wellington Ave.  
Chicago, IL 60657  
773-296-1600

• **Advocate Ravenswood Medical Center**  
4550 N. Winchester Ave.  
Chicago, IL 60640  
773-878-4300

**Advocate South Suburban Hospital**  
17800 S. Kedzie Ave.  
Hazel Crest, IL 60429  
708-799-8000

**Advocate Trinity Hospital**  
2320 E. 93rd St.  
Chicago, IL 60617  
773-967-2000

### MEDICAL GROUPS

**Advocate Health Centers**  
312-842-7117  
Burbank  
Calumet City  
Chicago (10)  
Chicago Ridge  
Evergreen Park  
Frankfort  
North Riverside  
Oak Park  
Orland Park  
Schaumburg  
South Holland

**Advocate Medical Group**  
847-795-2800  
Algonquin  
Arlington Heights  
Barrington  
Buffalo Grove  
Chicago  
Deerfield  
Des Plaines (5)  
Glenview  
Libertyville  
Park Ridge (11)

**Dreyer Medical Clinic**  
630-906-5151  
Aurora (5)  
Batavia (2)  
Hinckley  
Oswego  
Plainfield  
St. Charles  
Yorkville

**Advocate Charitable Foundation**  
Park Ridge  
847-384-3400

**Advocate Home Health Services**  
Oak Brook  
1-800-564-2025

**Advocate Warren Barr Pavilion**  
Chicago  
312-337-5400

**High Tech Medical Park**  
Palos Heights  
708-361-0220

**The Park Ridge Center for the Study of Health, Faith and Ethics**  
Chicago  
312-266-2222



2025 Windsor Drive  
Oak Brook, Illinois 60523-1586  
630-572-9393

*[www.advocatehealth.org](http://www.advocatehealth.org)*

Related to the Evangelical  
Lutheran Church in America and  
the United Church of Christ