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Hmong

Patient Label Box

Nqe Lus Tseem Ceeb los ntawm Medicare

Koj Txoj Cai Ua ib Tus Neeg Mob Uas Pw Kho Hauv Tsev Kho Mob:

- Koj tuaj yeem tau txais Medicare cov kev pab cuam duav roos. Qhov no suav nrog cov kev kho mob tsim nyog hauv tsev kho mob thiab cov kev pab cuam koj xav tau tom qab koj tawm tsev kho mob mus, yog tias koj tus kws kho mob txib. Koj muaj cai paub txog cov kev pab cuam no, tus uas yuav them rau lawv thiab qhov twg koj tuaj yeem tau txais lawv.
- Koj tuaj yeem koom nrog hauv txhua qhov kev txiav txim siab txog koj qhov kev nyob kho hauv tsev kho mob.
- Koj tuaj yeem tshaj tawm txhua qhov kev txhawj xeeb uas koj muaj txog kev saib xyuas zoo uas koj tau txais rau koj Lub Koom Haum Kev Txhim Kho Kom Zoo (Quality Improvement Organization, QIO) ntawm: Livanta LLC: 1-888-524-9900 TTY: 711
- QIO yog tus neeg saib xyuas ywj pheej tso cai los ntawm Medicare los tshab xyuas qhov kev txiav txim tso koj tawm tsev kho mob.
- Koj tuaj yeem ua hauj lwm nrog tsev kho mob los npaj rau koj qhov kev tso tawm tsev kho mob kom nyab xeeb thiab npaj cov kev pab cuam uas koj xav tau tom qab koj tawm hauv tsev kho mob. Thaum koj tsis xav tau kev kho mob hauv tsev kho mob ntxiv lawm, koj tus kws kho mob los sis cov neeg ua hauj lwm hauv tsev kho mob yuav ceeb toom rau koj txog hnub koj npaj tawm tsev kho mob.
- Koj tuaj yeem tham nrog koj tus kws kho mob los sis lwm tus neeg ua hauj lwm hauv tsev kho mob yog tias koj muaj kev txhawj xeeb txog kev tawm mus.

Koj Txoj Cai Los Thov Rov Hais Dua Rau Koj Qhov Kev Tawm Tsev Kho Mob:

- Koj muaj cai tau txais kev tshab xyuas kev kho mob tam sim ntawd, ywj siab (kev thov rov hais dua) ntawm qhov kev txiav txim siab tso koj tawm hauv tsev kho mob mus. Yog tias koj ua li no, koj yuav tsis tas them cov kev pab cuam uas koj tau txais thaum lub sij hawm thov rov hais dua (tshwj tsis yog cov nqi them xws li cov nqi sib koom them thiab cov nqi yus them yus).
- Yog tias koj xaiv los thov kom rov hais dua, tus kws tshab xyuas ywj pheej yuav nug koj li tswv yim. Tus neeg tshab xyuas kuj tseem yuav saib koj cov ntaub ntawv kho mob thiab/los sis lwm yam ntaub ntawv uas cuam tshuam. Koj tsis tas yuav tau npaj sau dab tsi li, tab sis koj muaj cai los ua li ntawd tau yog tias koj xav ua.
- Yog tias koj xaiv thov rov hais dua, koj thiab tus neeg tshab xyuas yuav tau txais ib daim ntawv theej ntawm cov lus piav qhia ntxaws txog tias yog vim li cas koj qhov kev duav roos hauv lub tsev kho mob yuav tsis txhob mus ntxiv. Koj yuav tau txais cov ntsiab lus ceeb toom tsuas yog tom qab koj thov rau kom rov hais dua.
- Yog tias QIO pom tias koj tsis tau npaj txhij tawm hauv tsev kho mob mus, Medicare tseem yuav them rau koj cov kev pab cuam hauv tsev kho mob.
- Yog tias QIO pom zoo cov kev pab cuam yuav tsum tsis tau txais kev duav roos tom qab hnub tso tawm, tsis hais Medicare los sis koj txoj phiaj xwm kho mob Medicare li yuav them rau koj nyob hauv tsev kho mob tom qab tav su ntawm hnub tom qab QIO ceeb toom koj txog nws qhov kev txiav txim siab. Yog tias koj tso tseg cov kev pab cuam tsis pub dhau lub sij hawm ntawd, koj yuav zam kev lav them rau nyiaj txiag.
- Yog tias koj tsis thov rov hais dua, tej zaum koj yuav tau them rau cov kev pab cuam uas koj tau txais tom qab hnub tso tawm.

Saib nplooj ntawv 2 ntawm tsab ntawv ceeb toom no txhawm kom paub ntau ntxiv.

CMS 10065-IM (Exp. 12/31/2025) OMB approval 0938-1019

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Yuav Thov rau Kev Rov Hais Dua ntawm koj Qhov Kev Tawm Tsev Kho Mob Mus Li Cas

- Koj yuav tsum ua koj qhov kev thov rau QIO uas tau teev saum toj no.
- Koj qhov kev thov kom rov hais dua yuav tsum tau ua kom sai li sai tau, tab sis tsis pub dhau hnub uas koj npaj tawm mus thiab ua ntej koj tawm hauv tsev kho mob.
- QIO yuav ceeb toom koj txog nws qhov kev txiav txim siab kom sai li sai tau, feem ntau tsis pub dhau 1 hnub tom qab nws tau txais tag nrho cov ntaub ntawv tsim nyog.
- Hu rau QIO ntawm: Livanta LLC: 1-888-524-9900 TTY: 711 txhawm rau rov hais dua, los sis yog tias koj muaj lus nug.

Yog Tias Koj Mus Thov Kom Rov Hais Dua Tsis Yeej Sij Hawm, Tej Zaum Koj Yuav Muaj Lwm Txoj Cai Los Thov Rov Hais Dua:

- Yog tias koj muaj Medicare Li Ib Txwm: Hu rau QIO ntawm Livanta LLC: 1-888-524-9900 TTY: 711.
- Yog tias koj nce rau Medicare txoj phiaj xwm kev noj qab haus huv: Hu rau koj txoj phiaj xwm ntawm tus lej nyob tom qab ntawm koj daim npav tuav pov hwm.

Koj muaj cai los txais Medicare cov ntaub ntawv nyob rau hauv ib hom ntawv siv tau, xws li cov ntawv loj, ntawv su, los sis suab. Koj kuj tseem muaj cai ua ntawv tsis txaus siab yog koj hnov tau tias koj tau raug kev ntxub ntxaug. Mus saib Medicare.gov/about-us/accessibility-nondiscrimination-notice, los sis hu rau 1-800-MEDICARE (1-800-633-4227) kom paub ntau ntxiv. Cov neeg siv TTY tuaj yeem hu rau 711.

Thov kos npe hauv qab no los qhia tias koj tau txais thiab nkag siab daim ntawv ceeb toom no.

Kuv tau raug ceeb toom txog kuv txoj cai ua tus neeg mob uas pw kho hauv tsev kho mob thiab kuv tuaj yeem thov kom rov hais dua kuv qhov kev tawm hauv tsev kho mob mus los ntawm kev tiv tauj kuv li QIO.

Hnub Tim *(Date)*	Sij Hawm *(Time)*	Tus Neeg Mob los sis Tus Neeg Sawv Cev Raug Txoj Cai Kos Npe *(Signature of Patient or Legal Representative)*

Txoj kev xa: ☐ Tim ntsej tim muag *(In-person)* ☐ Xov tooj *(Phone)* ☐ Email ☐ Fev *(Fax)* ☐ Ntaub ntawv *(Letter)*

Yuav tsum tau ua kom tiav los ntawm Tus Thawj Saib Xyuas Qhov Xwm Txheej los sis Tus Raug Lav Ris ***(To be completed by Case Management or Designee)***

2nd notice to patient/representative

Date	Time	Case Manager initials

Yuav tsum tau ua kom ua tiav los ntawm Tus Thawj Saib Xyuas Qhov Xwm txheej thiab Tus Neeg Mob (yog tias ua tau) ***(To be completed by Case Management and Patient (if applicable))***

☐ Tus neeg mob zam qhov cai kev ceeb toom tso tawm 4 teev *(Patient waives 4-hour discharge notice requirement)*

Tus Neeg Mob los sis Tus Neeg Sawv Cev Raug Txoj Cai Kos Npe *(Signature of Patient or Legal Representative)*

Interpreter Assistance: If an interpreter assisted, please complete the following: Language: _____

Date: _____ Time: _____ Interpreter Name: _____ ID#: _____

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