

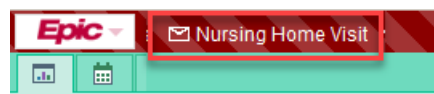
Provider Epic Documentation of Telehealth SNF visits in Epic

How to document a telehealth (video or telephone) nursing home visit in Epic

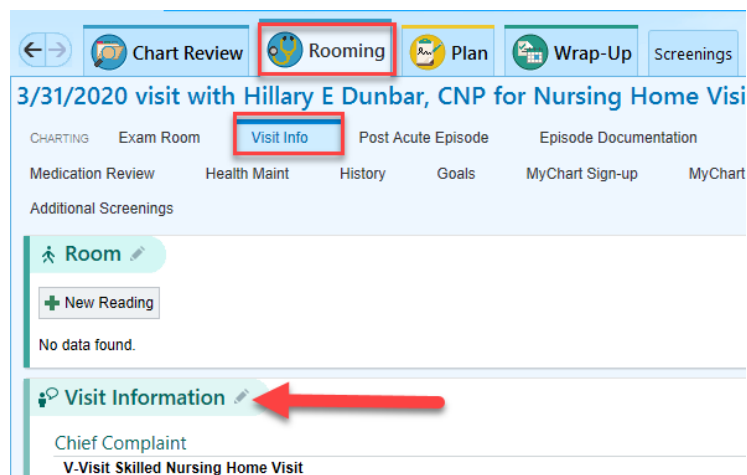
End Users Affected: APC and Physician SNF providers

Effective Date: April 3, 2020

1. Log into Epic using the appropriate nursing home department
2. Click “Nursing Home Visit” from the Epic toolbar and find your patient in the Patient Lookup window.



3. From the Rooming Activity tab, go to the Visit Info section to select the reason for visit.
 - a. Open Visit Info, using the pencil icon. There are now new telehealth choices in the Chief Complaint section. Choose the appropriate Telephonic or V-visit (video visit) option depending on the type of visit you are conducting
New telehealth choices:
 - Telephonic Custodial/Assisted Living NH Discharge
 - Telephonic Custodial/AL NH Medically Necessary Int
 - Telephonic Custodial/Assisted Living NH Visit
 - Telephonic Skilled Nursing Home Discharge
 - Telephonic Skilled Nursing Home Physician Admission
 - Telephonic Skilled Nursing Home Visit
 - V-Visit Custodial/AL NH Medically Necessary Int
 - V-Visit Custodial/Assisted Living NH Discharge
 - V-Visit Custodial/Assisted Living NH Visit
 - V-Visit Skilled Nursing Home Discharge
 - V-Visit Skilled Nursing Home Physician Admission
 - V-Visit Skilled Nursing Home Visit



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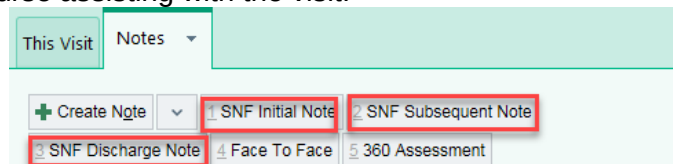
Chief Complaint

Custodial/Assist...	Custodial/Assist...	Custodial/Assist...	Skilled Nursing...
Skilled Nursing...	Skilled Nursing...	Skilled Nursing...	Telephonic Cust...
Telephonic Cust...	Telephonic Cust...	Telephonic Skill...	Telephonic Skill...
Telephonic Skill...	V-Visit Custodia...	V-Visit Custodia...	V-Visit Custodia...
V-Visit Skilled N...	V-Visit Skilled N...	V-Visit Skilled N...	

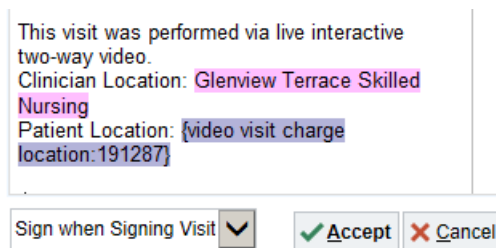
TIP: Hover your mouse over the vertical line to the right of the Chief Complaint column to widen the column for better visibility of the reasons for visit

Chief Complaint	Comment
Telephonic Custodial/Assisted Living NH Discharge	
Telephonic Custodial/AL NH Medically Necessary Int	
Telephonic Custodial/Assisted Living NH Visit	
Telephonic Skilled Nursing Home Discharge	
Telephonic Skilled Nursing Home Physician Admission	

4. **Write your note using the same Note templates (Initial, Subsequent, and DC) you use for an in-person nursing home visit.**
 - a. In the Physical Exam section, you will document what you are able to assess by visualizing the patient.
 - b. For any other information that you are getting (nurse assessing lung sounds, heart sounds, pulses, etcetera), use free text in your HPI or PE stating that this assessment was completed by the nurse assisting with the visit.



- c. Use the dot phrase “.videovisitperformed” (1322329) for video visits



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5. In the Wrap-up Activity tab, drop charges clicking into the “Telephonic” or “Video Visits” charge section

- Choose the correct charge (Note: the GT has been automatically applied)

Video Visits	
ADVANCE CARE PLAN INC EXP & DISC OF A... 99498 (CPT®) Mod:GT	NURS FAC ANNUAL ASSESSMENT 99318 (CPT®) Mod:GT
ADVANCE CARE PLAN OR SIMILAR LEGAL D... 1157F (CPT®) Mod:GT	NURS FAC CARE F/U LEVEL 1 99307 (CPT®) Mod:GT
ADVANCE CARE PLANNING DISCUSSION DO... 1158F (CPT®) Mod:GT	NURSING FAC DISCHRG DAY MORE 99316 (CPT®) Mod:GT
ADVANCE CARE PLANNING INC EXP & DISC...	NURSING FACILITY CARE F/U LEVEL...

- Enter the SNF department for Place of Service.
- Enter a diagnosis (if you already entered a visit diagnosis during your assessment, it will automatically pull in).
- Click Accept.

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☆ ADVANCE CARE PLAN INC EXP & DISC OF ADV DIRECT BY PHY EA 99498 CPT®

ADDL 30 MINS

BRIEF COMM TECH BASE SVC PHYS OR QUAL HEALTH PROF EST PT 5 TO 10 MINS

Service date: 3/31/2020 Start date: 3/31/2020

End date: 3/31/2020 Department: ANH GLENVIEW TERRACE [900]

Place of service: GLENVIEW TERRACE - SNF PAI Service provider: Hillary E Dunbar, CNP [35478]

Billing provider: Hillary E Dunbar, CNP [35478] Referring provider:

Quantity: 1

Diagnosis:

Diagnosis	Qualifier
☒ Age-related osteoporosis without current pathological fracture [M81.0 (ICD-10-CM)]	
☐ Anemia of pregnancy [O99.019 (ICD-10-CM)]	
☐ Chronic midline low back pain without sciatica [M54.5, G89.29 (ICD-10-CM)]	
☐ Chronic upper back pain [M54.9, G89.29 (ICD-10-CM)]	
☐ Corneal ulcer of right eye [H16.001 (ICD-10-CM)]	

Other diagnosis:

> Additional Charge Details

Accept

- a. To add a modifier to a charge you may have saved to your favorites, open the charge and click the "Additional Charge Details"

NURSING FACILITY CARE LEVEL 1 (INITIAL)

Service date: 3/31/2020 Start date: 3/3

End date: 3/31/2020 Department: AN

Place of service: GLENVIEW TERRACE - SNF PAI Service provider: Hill

Billing provider: Hillary E Dunbar, CNP [35478] Referring provider:

Quantity: 1

Diagnosis:

Diagnosis	Qualifier
☒ Age-related osteoporosis without current pathological fracture [M81.0 (ICD-10-CM)]	
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☐ Corneal ulcer of right eye [H16.001 (ICD-10-CM)]	

Other diagnosis:

> Additional Charge Details

- Enter "GT" in the Modifiers field and click Accept.

Modifiers: GT [GT]