

COVID-19 UPDATE



PPE support for PAN SNFs with AAH COVID-19 patients and PUIs

Situation

Advocate Aurora Post Acute Network (PAN) Skilled Nursing Facility (SNF) Program partners with 56 skilled nursing facilities across Illinois and Wisconsin. Advocate Aurora team members round on our attributed patient population within the facility to manage their care and transition plans. During the COVID-19 pandemic, it is important to maintain this relationship and to continue to safely discharge our hospital patients to this level of care in order to maintain hospital capacity.

Background

During the COVID-19 pandemic, SNFs are required to follow strict guidelines established by their county and state health departments and by the CDC.

These guidelines include clinical criteria for when they can safely accept a patient that is COVID-19 positive or a person of interest (PUI).

In addition to clinical guidelines, all facilities must have enough resources, including PPE, to keep patients and staff safe.

Assessment:

Obtaining adequate PPE has been a concern across all health care entities.

Distribution of PPE supplies has favored acute care settings, leaving SNFs with inadequate supplies of PPE.

Discharges to SNFs have been hampered by the lack of PPE supplies.

Patient anxiety and fear of infection will need to be overcome as SNF is an appropriate and necessary level of care when managing a population.

Recommendation

Effective 4/28/2020, when a patient is discharged from an Advocate Aurora Health hospital to a PAN SNF with a diagnosis of COVID-19 or as a PUI, that facility will receive a supply of PPE specific for use with that patient. **

(continued)

Guidelines

- Advocate Aurora Health will support the PAN SNF program's 56 partnered facilities.
 - 20 locations in WI
 - 36 locations in IL
 - All other SNFs must follow the 3rd party donation request process
- Other Key Details:
 - SNF choice for Advocate Aurora Health patients has been waived; we will send our patients to those 56 locations
 - We will not issue supplies for previously discharged patients, nor for patients going to Non-PAN SNF facilities
- What will be provided for each patient?
 - Procedure/exam masks – 14 each
 - Gloves – 1 box
 - Gowns – 14 each
 - Eye Protection (goggles/glasses) – 2 each – should follow reuse principles

Process

- Step 1:
 - Owner: Supply Chain
 - Action: create pre-packaged PPE kits for the SNFs containing the items above
 - How: Work with Human Resources to have furloughed team members re-inspect and package items
 - Where: HEIL PPE Distribution Warehouse is where creation, storage and pick/pack/shipping will occur
- Step 2:
 - Owner: PAN in collaboration with Care Management
 - Action: Notify Supply Chain Distribution of patient being discharged 48 hours in advance
 - How: the PPE hotline 414-647-6200
 - Key Details: Patient Name, SNF Name, SNF Address, SNF Primary point of contact (Name, email, phone), SNF admission date
- Step 3:
 - Owner: Supply Chain/Medspeed
 - Action: Pick, Pack, Ship, Deliver PPE Supplies
 - How: Normal MedSpeed on-demand process

** PPE may be provided to not-for-profit entities. PPE may be purchased by for-profit entities. We will attempt to supply donated PPE to the for-profit entities. In a situation where donated supplies are not available, a purchasing arrangement will be put in place.

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