

September 20, 2024

Dear Neighbor,

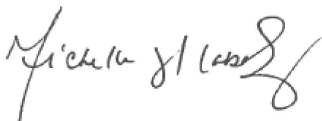
Your partnership has been instrumental in shaping our plans for a significant investment on the South Side, aimed at enhancing community health and wellness for generations. The valuable insights you provided during our listening sessions and focus groups, combined with data and healthcare research, have helped us develop a plan to improve health equity.

We hope to share the full plan soon. Meanwhile, I'd like to preview some of the immediate steps we are taking based on your input:

- **Creating a network of care locations to bring care closer to home:** You shared it was important to have health care locations within existing, familiar places like places of worship, community centers or grocery stores. We want to provide just that. These health locations will provide wellness checks and help in the prevention and management of chronic conditions like diabetes and high blood pressure. In fact, if you believe your organization or community-based location might support a care location, please reach out to us and share more about the location at [MyVoiceMyhealth/ideas](https://myvoicemyhealth.com/ideas). We hope to launch several of these new sites in the coming months!
- **Expanding access to care:** You shared that making it easier to access primary, mental health and after-hours or weekend care is important. We plan to expand existing Advocate clinic space to create a comprehensive care center that is accessible to our South Side community.
- **Enabling virtual care options:** Based on your feedback, we continue to explore how technology can help us reduce wait times and connect patients with specialists closer to home. In addition to the recent opening of a virtual walk-in clinic for non-emergency care across from Advocate Trinity Hospital, we launched several virtual programs that enhance our ability to deliver specialty cardiac and stroke care. We plan to add even more programs and services through technology in the future.
- **Exploring building a state-of-the-art community hospital:** We heard your desire for a new hospital – a modern, high-tech facility – one that provides programs and services tailored to the unique needs of our community. This means connecting you with advanced treatments, leading-edge technology and the highest standard of care in the best possible setting. We are exploring options, and we hope to have more to share soon.

Thank you for continuing to share your ideas – the dialogue has been invaluable, and we continue to welcome your input. Please visit [Myvoicemyhealth.com](https://myvoicemyhealth.com) and share your thoughts. We will continue to update you as we chart our new path forward to achieve greater wellness in the community, together.

Sincerely,



Michelle Y. Blakely, PhD  
President, Advocate Trinity Hospital