

September 30, 2026

Dear Neighbor,

Our vision to improve health and wellness on Chicago's South Side is taking shape. Following the [groundbreaking of our new hospital](#) in June, site preparation is underway and construction is expected to begin in October. With the hospital on track to open in 2029 and several [Neighborhood Care](#) locations already serving the South Side, we're making meaningful progress toward the healthier future our community deserves.

Neighborhood Care has expanded capacity for thousands of additional appointments each year, helping more people connect with timely, convenient care. Appointments can now be scheduled through [LiveWell](#), in addition to calling or walking in. Here are two stories that show what that access can mean for our neighbors.

When [James](#), a South Side resident, developed a severe sinus infection, he turned to Neighborhood Care because he wasn't sure where to go without health insurance.

"The ability to get a discount and make it more affordable really helped," James shared. "Neighborhood Care is something I would use again, no question — and I'd definitely recommend it to others who need care."

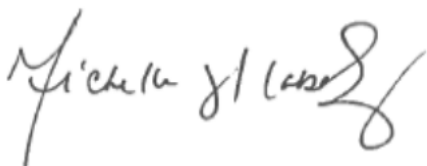
[Sharon](#), a member of Salem Baptist Church, turned to Neighborhood Care at Salem Care Center when she woke up with a fever and painful cough and needed quick access to care.

"They walked me through everything, and it felt like the doctor was right there with me," Sharon said. "This kind of care makes it easier for people to get help sooner — right in the community they trust."

Stories like these show what's possible when care is designed with the community in mind. Whether it's making care more accessible, affordable or convenient, we're helping more people get the support they need.

I'm encouraged by what we're building together — not only a new hospital, but a stronger, more connected system of care for the South Side. Thank you for your partnership, your trust and your continued role in shaping a healthier future for our community.

Sincerely,



Michelle Y. Blakely, PhD
President, Advocate Trinity Hospital &
Advocate Health Care's South Side Transformation

Neighborhood Care Locations



No appointment needed.
Come in for same-day care or
call 312-268-6627 to book a visit.

 Advocate Health Care