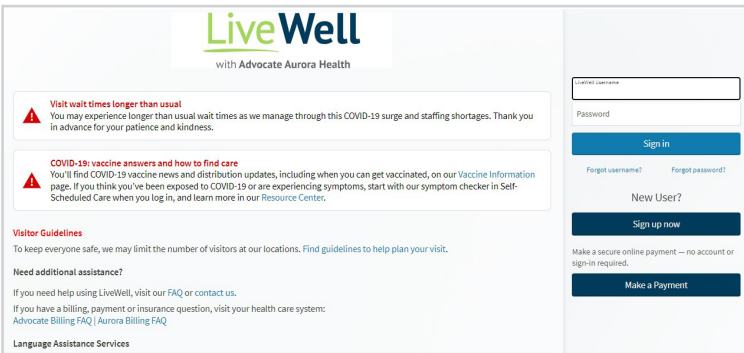


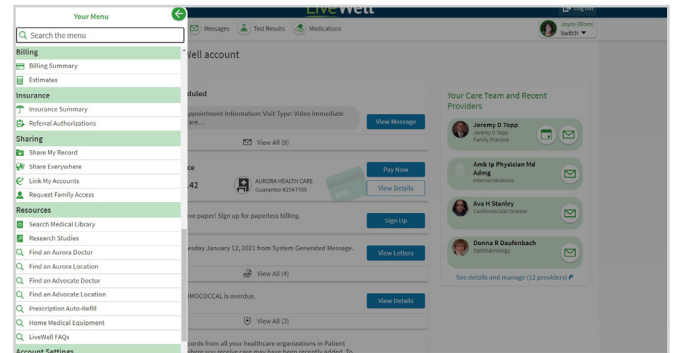
ONE **LiveWell** EXPERIENCE EVERYWHERE—FROM APP TO LAPTOP

How to grant others access to your health information using LiveWell on your desktop computer

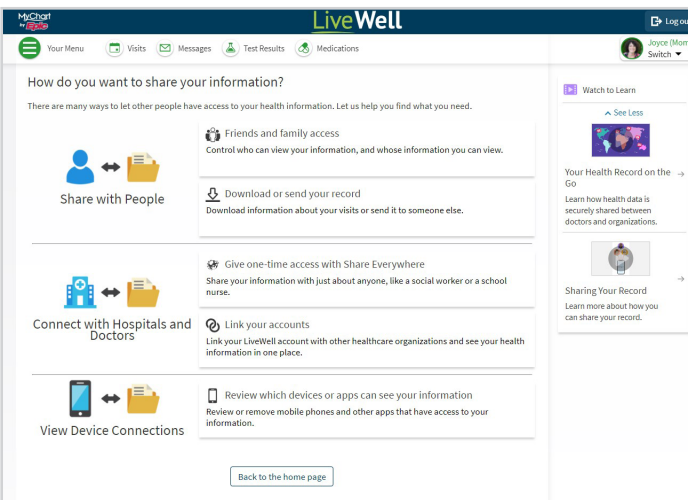
1 Log into **LiveWell**.



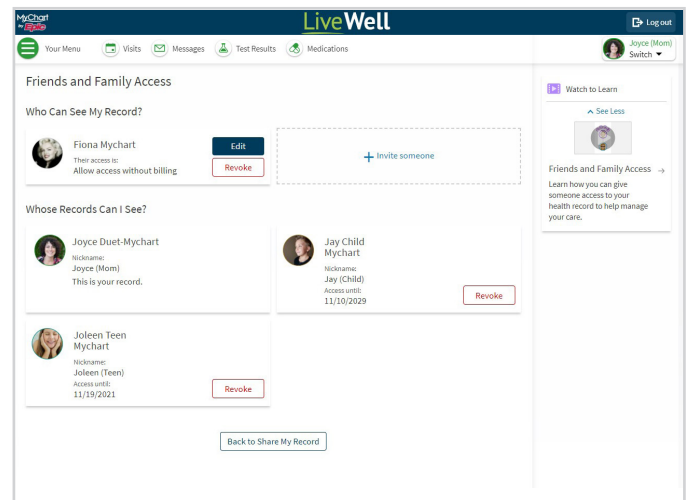
2 Select **Menu** and then **Share My Record**.



3 Select **Friends and family access**.



4 Select **Invite Someone**.



continued

5

Follow the instructions and fill out the required fields for the **person's name, email address** and **billing access**.

MyChart
LiveWell

Your Menu Visits Messages Test Results Medications Logout
Joyce (Mom) Switch

Proxy Invitation

Here's how to give access to your record

- 1 We'll email your invite to the person you choose.
- 2 They can accept your invitation from their LiveWell account.
- 3 They must verify they know you by entering your date of birth.

Billing Access Instructions

Access Without Billing: The person you invite can't access or change any of your billing information or make payments on your behalf. You can always edit this setting later.

Access With Billing: The person you invite can view billing statements, add their credit cards and make payments on your behalf — they can't set up a new payment plan, change an existing one, or view or change credit card information you already added. You can always edit this setting later.

Who are you inviting?

Full Legal Name

What is that person's email address?

Email Confirm email

*Would you like to give access without or with billing features?

Allow access without billing Allow access with billing

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To learn more, visit aah.org/livewell/faq



Download the LiveWell app or learn more at aah.org/livewell

