

# Auxiliary Hi-Lites

September/October 2019

VOLUME 11, ISSUE 3



*Letter from the President's Desk* Once again, hello....

I volunteer at the Main Information Desk. A few days ago I was looking at the awards earned by Advocate Good Samaritan Hospital in the case by the Good Vibes Coffee Shop. Another volunteer joined me, and we had an interesting conversation. She commented about my thoughts in the May Hi-Lites regarding the Newsweek Award and other recognitions presented to GSAM and other hospitals throughout the year. She wondered what criteria the awards were based on and she wondered if some were more - or less - prestigious than others.

The simple answer appears to be yes, there are differences, and some of them are quite significant. Some actually are based solely upon patient's comments and other subjective measurements like patient comfort, was the food good, was the room temperature the way I like it, but little or nothing about the care they received and whether treatment was successful.

The awards that are much more meaningful are based on objective and measurable criteria, especially the "outcomes" of patient treatment while in the hospital. It is more important to measure how well the patient is fully informed of their problems and what the treatment plan is, and what the actual result - the outcome - is because of the care offered by their doctors and nurses. All of the awards in the GSAM case are based on these more stringent measurements, and they show GSAM to be one of the highest rated hospitals in the country based on what really is important: patient outcomes. That is pretty good for a hospital our size!!! I'll expand on this in my short article elsewhere in this Hi-Lites issue.

We have a real treat for our September 24<sup>th</sup> General Meeting. One of our own volunteers, Ed Ptacek, will tell us some of his experiences as a criminal defense attorney. Ed was a Public Defender in Chicago for many years, and he has many interesting - and some quite funny - experiences to share. Please, register as soon as you can for this "Don't Miss it" program. There's another "Don't Miss it" event in November, too. First VP Phil Dote tells me he is working with Dr. Frank Piekarz to bring the Downers Grove North High School Chamber Singers back for our November 19<sup>th</sup> General Meeting. We had a wonderful time with this very talented group of young singers last year, and yes, you won't want to miss it!

Finally, if you haven't visited the Daisy Basket or the Gingham Tree lately, you should make plans to do so! The shops are filled with some fine merchandise and in new layouts within the stores. It's worth a trip to see what's happened in the last few weeks! And don't forget, the south parking garage has been open for several weeks now, so parking really is a lot easier.

That's all I've got for you. Enjoy the early fall weather. We hope to see you at the Sept. 24<sup>th</sup> Gen. Mtg.

*Bob Hurdle*  
**Auxiliary President**



## MINUTES FROM THE MAY 29, 2019 GENERAL MEETING *Dorothy Paige*

At 12:00 p.m. Phil Dote, 1<sup>st</sup> Vice President, welcomed everyone to the meeting. Deborah Ingram gave the invocation. A buffet lunch was served.

At 12:30 p.m. Bob Hurdle, President, called the business meeting to order. He recognized the past presidents in attendance: Jane Elsner, Annette Goetz and Donna Wadycki.

Dorothy Paige presented the Secretary's report. The minutes of the March 21, 2019 General Meeting were printed in the May/June 2019 issue of the Auxiliary Hi-Lites newsletter. There were no changes from the floor. Dorothy moved to approve the minutes as printed, Phil Dote seconded the motion and all were in favor.

Donna Wadycki, Assistant Treasurer, presented the Treasurer's report. \$10,000 was transferred from the Daisy Basket and \$11,000 was transferred from the Gingham Tree to the Auxiliary money market account. The money market account now has a balance of \$69,161.55 and the operating account balance is \$7,107.85.

Melissa Chumbley, Development, stated that Festival will be held on Saturday, October 12. She thanked the Auxiliary for the lead gift of \$25,000. A physician has stepped forward to offer \$2 for every \$1 raised up to \$1 million. She invited us to the grand opening of the newly expanded Advocate Heart Institute on Tuesday, June 11 from 5:00 p.m. to 6:00 p.m. She introduced Ally Regnier, the new Vice President of Development, who has replaced Jo Amick. Ally made a few remarks. She will split her time between Good Samaritan and Lutheran. She has been involved in fundraising for years in the arts and healthcare fields.

Bob thanked Pat Hurdle, Arlene Eckmann and Dorothy Paige for assisting the 1<sup>st</sup> Vice President with the registration process for the general meetings.

There were no announcements from the floor. There being no further business, Bob adjourned the meeting at 12:40 p.m.

Following the business meeting, Phil Dote, 1<sup>st</sup> Vice President, introduced our entertainment, Steve Justman, who presented a great mix of songs.

Respectfully submitted,  
Dorothy Paige, Secretary



## COMMUNITY HEALTH

*Jim Weinberger*



Mark your calendars for the fourth Blood Drive to be held on Monday, December 9<sup>th</sup>. Blood donation times are from 9:00 am to 3:00 pm. Your participation is appreciated.

# **VOLUNTEER SERVICE AWARDS**

*Barbara Metz*

*Congratulations to all volunteers who received the following award pins during the 2nd Quarter of 2019.*

## **Adult Volunteers**

### **Bronze – 100 Hours**

Haley Babb  
Elaine Bailey  
Kathleen Blackwell  
Suedeshna Des  
Judith Donofrio  
Gloria Gamberdine  
Casey Harrison  
Patrick Higgins  
Eileen Knockemus  
Rosa Moist  
Elenita Ochoco  
Charles Sherburne

### **Silver -- 500 Hours**

William Cousins  
Patricia DePeder  
Patricia Dillman  
Susan Konkel  
Barbara Mass  
Sharon Ottaviani  
Katherine Paterno  
Arunbhai Rawalji  
Dee Thake  
Wayne Veldman

### **Gold – 1,000 Hours**

Barbara Gabel  
Gail Miskowicz-Retz

### **1 Emerald – 1,500 Hours**

Gail Brown  
Robert Wickey

### **2 Emeralds – 2,000 Hours**

Lois Broggi  
Suzanne Folkman  
Marlene Jimenez  
Ottis Turner

### **3 Emeralds – 2,500 Hours**

Richard Dickinson  
William Knudsen

### **4 Emeralds – 3,000 Hours**

Gloria Anderson

### **5 Emeralds – 3,500 Hours**

Huaying Chen

### **3 Diamonds – 5,000 Hours**

Carol Lynch



## **Junior Volunteers**

### **50 Hours**

Saara Ahmed  
Chinmay Amin  
Alonte Johnson  
Lavina Thadani

### **100 Hours**

Nicole Budzynski  
Kaya Cloutier  
Alexa Fasone  
Michelle Kwon  
Annie Le  
Aamina Naveed  
Michelle Ochedzan  
John Provenzale  
Maya Tellez

### **150 Hours**

Zahra Irfan  
Kavya Koneru  
Aminah Mostafa  
Riya Shirahatti  
Keeley Stafford  
Talha Syed

### **200 Hours**

Erin Edwards  
Taylor Erickson  
Rohan Sethi  
Khushi Shah  
Vasay Soni  
Madeline Van Cleave

### **400 Hours**

Thrishya Bandepallee

# WELCOME NEW MEMBERS!

Jean Harlow

We welcomed the following new members during April through July 2019.

## Adult Members

### April

Irma Orellana  
Suzanne Allison  
Jimmi Patel  
Vaibhav Tiwari  
Catherine Healy  
Hien Lam  
Rajiv Desai

### May

Sarah Bruno  
Janet Leone  
Marilyn Crossman

### June

Sally Steketee  
Kaitlin Cyrier  
Edmund Briner

### July

Naseem Khalid  
Golene Thomas  
Argenis Sanchez  
Catherine Schultz  
Maria Vardalas  
Alamou Sanoussi  
Rose Tuckenberg

## Young Adult Members

### April

### May

Kelly Doro  
Kaitlyn Randolph  
Prophecy Agyare

### June

Ambika Kumar  
Namita Shenoy  
Tara Boroumand  
Nick Sternad  
Nicole Schladt  
Daisy Rosas

### July

Trevor Rempert  
Agne Siksnaitė  
Emily Rangel  
Joyce Cur  
Izza Awan

## Junior Members

### April

Yusrah Ahmed  
Audrey Saros

### May

Swarnika Sampat  
Lizzy Florey  
Deepak Desor  
Carlie Olsen

### June

Eden Fernandez  
Zainab Kazmi  
Jane Theisen  
Tushar Mitra  
Sophia Lee  
Rishabh Arjun  
Lianna Vego  
Anitej Siluveru  
Julia Latocha  
Pratibha Bhalla  
Kristine Allen  
Charlize Gonzales

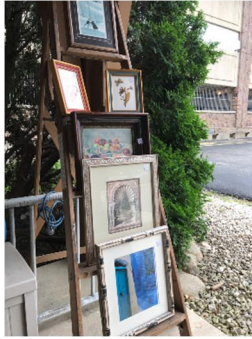
### July

Edith Barlin  
Regan Merkin  
Alex Pope  
Dane Baticados  
Jason Lu  
Cole Rattary  
Marissa Gonzalez  
Hariharan Kannan  
Nicholas Velazquez  
Nur-Fatima Akbar  
Dhaval Purohit  
Anjali Chaudhari  
Sara Sheikh  
Megan Holley



## **THE GINGHAM TREE RESALE SHOP**

*Gwen Kessler,  
Diane Compton & Laura Morris*



### ***A Story of Customer Kindness at The Gift Shop***

A customer her eye on a small painting. It reminded her of her childhood home back in Ireland. On the Saturday of our Anniversary sale she came in to discover it had been sold a few minutes before. She made a small purchase and left.

One of our regular customers (we'll call her "Susan"), was in the parking lot putting her purchases in her car. She is an art teacher and had purchased a lot of art for her classes. She noticed a car slowly driving around the parking lot and asked the driver if she needed a spot and she would be leaving shortly if she wanted to wait. The lady said no thank you, she was leaving. Nancy noticed her accent and told her she had something she thinks she should have.

Susan went back to her car and retrieved a small painting she had just bought. She gave it to the driver who promptly burst into tears. "Susan" started apologizing thinking she upset the lady. Turns out it was the painting the lady came into the store to buy that had reminded her of Ireland. She tried to pay Susan for it and Susan told her no, it obviously was meant to be hers.

Since Susan wouldn't take any money, the lady read Susan's palm as payment and was accurate enough that she started tearing up as well. They both received what they needed and helped another along the way.

### ***Donations are needed***

Please think of the Gingham Tree as you are cleaning closets and getting ready for fall. We are in need of donations of clothing and household items in good condition. Please keep in mind the 3 D's when donating... Please do not donate anything Dirty, Dangerous, or Damaged.

### ***Crafts! Crafts! Crafts!***

If you are a crafter we are the place for you! We have craft supplies galore! Come check it out!

# THE DAISY BASKET

*Gwen Kessler & Chris Zoulek*



## ***New Volunteers***

Stop in and help welcome our new volunteers! We are so happy to have Rose, Ashwin, Charlize, Eden, and Nur join the Daisy Basket team!

## ***Fall Fashions***

Make The Daisy Basket a stop for you fall wardrobe shopping! We have lots new of cute clothing and accessories for Fall!

## ***Excellent Customer Service***

Thank you volunteers at The Daisy Basket for providing our customers with excellent customer service! We recently received a thank you letter from a customer thanking volunteer Sandy Diliberto for the kindness and time she spent helping her pick out a necklace and earrings for her daughter's 18<sup>th</sup> birthday. He daughter LOVED the jewelry!! This is one of the many things that makes The Daisy Basket Gift Shop special! Great Job, Sandy!

## ***Lots of new merchandise arriving including Yankee Candles and Readerest!***

Never search for your readers, glasses, or sunglasses again! Strong magnetic eyeglass holders work on clothing or any metal surface! (including refrigerators, file cabinets, toolboxes, etc!)



***Guess which Daisy Basket volunteer this is and win a FREE Readerest!***



## ARK

*Mary Anne Panosh & Lynn Murphy*

If you enjoy sewing yarn and material by hand, please join us on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesday from 9:00 A.M. to 11:00 A.M. of the month in the Cancer Care Center meeting room. We sew pompoms on precut sleeving material to make baby hats for Good Samaritan's newborns. Contact the volunteer office and one of us will be glad to meet you and show you where we work.



## WAYS AND MEANS

*Sue Folkman & Dorothy Dipple*

The Ways and Means committee is having vendor sales outside the cafeteria during the months of September through December. Mark your calendars. Think about buying those Christmas gifts.



**Come out and support our fund raising for the hospital.**

**Linen Sale – September 19<sup>th</sup> and 20<sup>th</sup>**

**HCI Fund Raising \$6.00 sale – October 2<sup>nd</sup> to 4<sup>th</sup>**

**Collective Goods/Book Sale – November 6<sup>th</sup> to 8<sup>th</sup>**

**Outside the Box Shoe Sale – December 9<sup>th</sup> to 11<sup>th</sup> – all night sale**

We appreciate all your support with the sales.

## **How meaningful are the awards and accolades received by hospitals?**

By Bob Hurdle, Auxiliary President

As I mentioned in my President's letter, not all awards and accolades presented to hospitals are equal in prestige. Good Samaritan Hospital has received many awards and accolades over the years, and now we'll look at some of the most meaningful.....

Back in 2010 GSAM earned a Malcolm Baldrige National Quality Award. Established in 1987, the Baldrige is the only Presidential award for quality. Preparation was a very rigorous undertaking by the entire staff of GSAM who worked at all aspects of operations and patient care. In 2010 eighty-three organizations applied, and only seven received the Award. GSAM was the only recipient in the healthcare field and only the 11<sup>th</sup> healthcare organization in the history to that time. As of 2018 GSAM is the only Baldrige Award recipient hospital in Illinois. Twenty-four healthcare organizations have earned a Baldrige since its inception. If you want more information go to:

<https://www.nist.gov/baldrige/advocate-good-samaritan-hospital>

Other organizations with prestigious awards include Healthgrades, US News & World Report, Newsweek, and Thomson Reuters among others. Healthgrades measures healthcare decisions and improvements and patient outcomes. "Simply put, patients are more likely to have a successful treatment without major complications" at their "America's 50 Best Hospitals" ©. GSAM is recognized as one of these Best 50 hospitals. The American Heart Association has awarded their "Get with the Guidelines Gold Performance Achievement Award" to GSAM for delivering advanced stroke treatment to patients quickly and safely. Midas Platinum (not the muffler company!) has recognized our hospital ten consecutive years for excellence in patient care and clinical outcomes.

Maybe you don't know that our Emergency Department is the ONLY Level One (highest) trauma facility in DuPage County? Last year it handled over 43,000 emergency visits or about 118 per day. We also are home to our new NeoNatal Critical Care Unit on the 4<sup>th</sup> floor. It is a Level THREE (highest) NICU.

So, next time you're over at GSAM take some time to peruse the Awards in the case outside the coffee shop. You'll learn a lot.





**THE AUXILIARY OF ADVOCATE GOOD SAMARITAN HOSPITAL  
INVITES YOU TO THE NEXT GENERAL MEETING**

**TUESDAY Sep 24, 2019**

**SOCIAL TIME: 11:30      LUNCH: NOON      MEETING PROGRAM: 12:30**

We are proud to present one of our very own, Ed Ptacek, at our next lunch meeting. Ed is a member of the Auxiliary Board and has an extensive background in our legal system. Ed will speak on the various unique criminal trials that he encountered in his career. He was an assistant Public Defender for over 35 years, in that span he was involved in hundreds of ACTUAL cases. Ed will expound on some of the more interesting cases that he was part of during the legal trial. Our system is based on the premise that it is better to let a few guilty people go free than to convict some innocent persons. Ed will explain that.

You may have heard many TV trials or courtroom dramas in recent years over the airwaves. What you will hear at the luncheon is NOT some of the make believe television scripted programs that we have watched. This is the REAL STUFF of REAL COURTROOMS.

Come and learn firsthand from someone who was there many times and will share that knowledge with us.

Climb aboard and enjoy yourself on Sep 24th.

**Registration for Members and Guests**

**Name:** \_\_\_\_\_ **Phone** \_\_\_\_\_

**Guest Name:** \_\_\_\_\_ **Special Dietary Needs Yes? \_\_\_ write on back**

**Meeting Fee is \$10.00 per person payable by cash or check TOTAL ENCLOSED: \$ \_\_\_\_\_**

**(Please make checks payable to: The AUXILIARY OF ADVOCATE GOOD SAMARITAN HOSPITAL)**

**BRING or MAIL this form and payment to the VOLUNTEER OFFICE, ATTN: PHIL DOTE  
Or you can mail this form and payment to: Phil Dote, 3024 Halifax Drive, Westchester, IL 60154**

**Registering Late? Call Phil at 708-562-5432 to register, and you can pay at the meeting.**

**For Office use: # \_\_\_\_\_ Cash \_\_\_\_\_ Check \_\_\_\_\_ # \_\_\_\_\_ Tag \_\_\_\_\_**




## UPCOMING MEETINGS AND EVENTS

### Save the Dates!

September 19-20	Ways & Means – “Linen Sale”
September 19-20	Daisy Basket – “Polly Bauman Jewelry Sale”
September 24	Auxiliary General Meeting
October 2-4	Ways & Means – “HCI Sale” (\$6.00 Sale)
October 3-4	Daisy Basket – “Debbie Dazzler Jewelry & Accessories Sale”
October 31	Daisy Basket – “Nutman Sale”
November 1	Daisy Basket – “Nutman Sale”
November 6-8	Ways and Means – “Collective Goods Sale”
November 21	Auxiliary General Meeting
December 9	Community Health Blood Drive
December 9-11	Ways & Means – “Shoe Sale”
December 11-13	Daisy Basket – “Just Jewelry Sale”
December 17-18	Daisy Basket – “Dazzler & Twisted Cookie Sale”
January 8	Auxiliary General Meeting Installation & Annual Meeting



*Please Support Our Auxiliary!*

Advocate  Good Samaritan Hospital

Gail Brown, Editor  
Newsletter Chairperson

AUXILIARY OF ADVOCATE GOOD SAMARITAN HOSPITAL  
3815 Highland Avenue  
Downers Grove, IL 60515-1590